Bury Integrated Care Partnership Operating Model, Priorities, NHS performance overview, and finance

**Bury Health Scrutiny Committee 16th July 2024** 



Will Blandamer

Deputy Place Based Lead - NHS GM (Bury)

and Exec Director, Health and Adult Care - Bury Council

Part of Greater Manchester Integrated Care Partnership

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# 1. Health Scrutiny

## Role of Health Scrutiny



### The role of Health Scrutiny is to:

- review and scrutinise matters relating to the planning, provision and operation of the health service in the area.
- require information to be provided by certain NHS bodies about the planning, provision and operation of health services
- require employees, including non-executive directors of certain NHS bodies, to attend
- make reports and recommendations to certain NHS bodies and expect a response within 28 days
- set up joint health scrutiny and overview committees with other local authorities
- have a mechanism in place to respond to consultations by relevant NHS bodies and relevant health service providers on substantial reconfiguration proposals
- have a mechanism in place to deal with referrals made by local Healthwatch

Since the establishment of Integrated Care Boards and wider Integrated Care Partnerships in 2022, the Department of Health and Social Care suggests scrutiny committee can be proactive and constructive scrutiny of health, care and public health services, done effectively, can build constructive relationships that deliver better outcomes for local people and communities

In Bury we do not have a separate committee for scrutiny of adult care and/or public health



# 2. Partnership Overview

## The Bury Integrated Care Partnership

BURY INTEGRATED CARE PARTNERSHIP

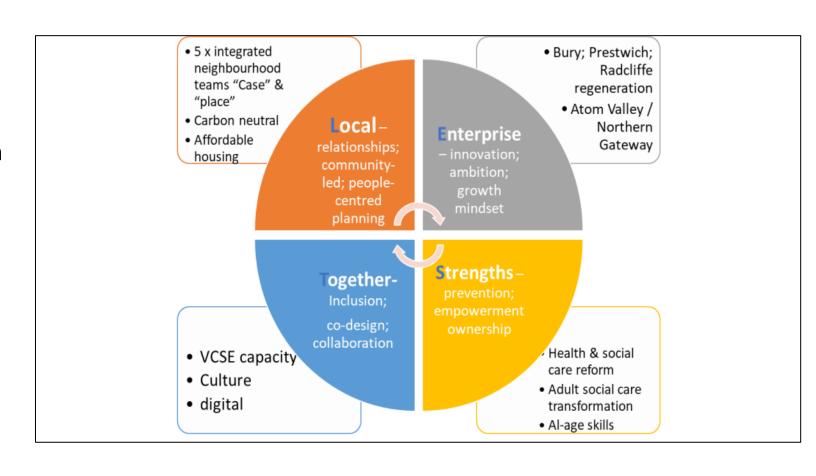
- The Bury Integrated Care Partnership describes the joint work of key partners in Bury to manage and transform the health and care system in Bury and to provide better outcomes for residents.
- It is a partnership of sovereign organisations bound together by a commitment to improve health and well being and the health and care system for Bury people.
- We are also bound together by a way of working that is positive, committed, honest, open, transparent, challenging and committed.
- The Health and Care System in Bury costs about £450 million per year
- https://buryintegratedcare.org.uk/

- Bury Council
- Northern Care Alliance (inc. Fairfield General, and Community Health Services)
- Pennine Care Mental Health Trust
- Manchester Foundation Trust
- NHS Greater Manchester
- Primary Care Providers –
   GPs/pharmacists/dentists/optometrists
- VCFA and wider Voluntary Sector
- Bury Healthwatch
- Persona
- and other partners

## Our Ambition for Bury



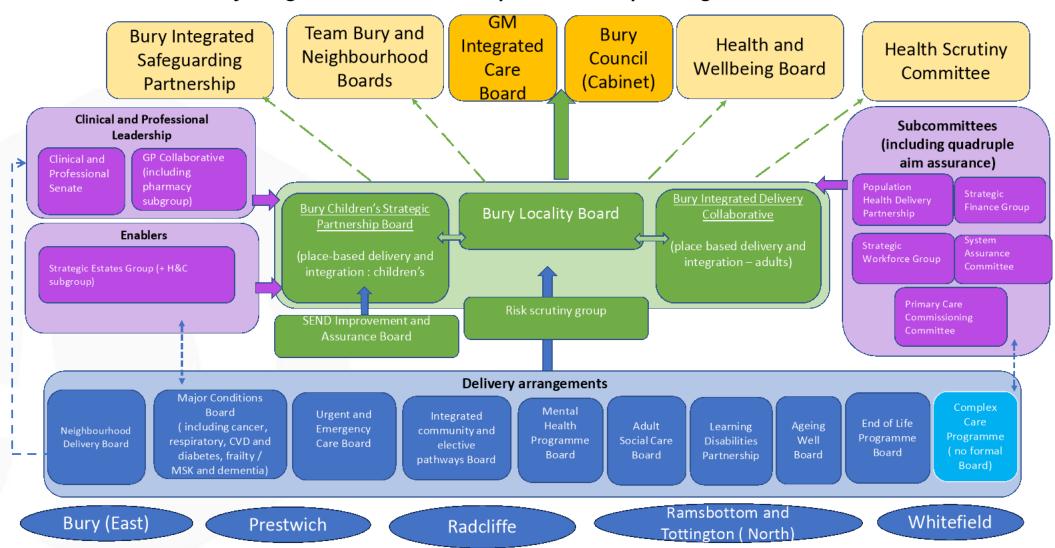
- We seek to improve the health and care system and outcomes for residents in the context of the Strategy for the Borough – Lets Do It.
- The overarching ambition of Lets Do It is "Driving faster economic growth than the national average, with lower than national average levels of deprivation"
- Lets Do it signals an ambition for public services to work differently – working together with patients and communities, co-designing, working in partnership, and focused on prevention of poor health.
- Partners to the Bury Integrated Partnership are committed to the vision.



## Governance



### **Bury Integrated Care Partnership – Partnership Arrangements**



## **Locality Board**



- We have a meeting of senior leaders from all partners to the Bury Integrated Care Partnership - The Locality Board.
- Chaired by the Leader, and by Dr Cathy Fines a senior Bury GP and Associate Medical Director of NHS GM (Bury).
- The meeting sets strategy and seeks assurance on the operation of the system.
- The meeting also sets the tone of the way in which we work together as partners.
- It draws on senior political, clinical, and managerial leadership in the borough
- It also seeks to listen to and act on the lived experience of Bury people
- The Locality Board also has some specific duties delegated to it from the Greater Manchester Integrated Care Board

## Programmes of Work



- We have a duty to understand all parts of the operation of the health and care system in Bury on behalf of our residents. This is because:
  - Bury people access lots of different services sometimes at the same time
  - It is a system with a complex set of interdependencies
  - We want the whole system to contribute to the locality plan objectives,
- So we have established **10 programmes of work** where partners come together to understand 'Business as Usual' and to identify opportunities to improve outcomes and support more efficient and effective services.
- Each programme has an SRO and a clinical lead, and a programme meeting/steering group, and each programme connects to relevant GM wide arrangements.
- We ask each programme to think about transformation in the context of 4 themes – quality, finance, workforce, and health inequality

- 1. Urgent Care
- 2. Major Conditions including Cancer
- 3. Learning Disabilities and Autism
- 4. Complex Care
- 5. Mental Health
- 6. Primary Care
- 7. Adult Social Care Transformation
- 8. Ageing Well inc. frailty and dementia
- 9. Planned care and community services
- 10. End of Life and Palliative Care



# 3. Priorities

## High level priorities for 24/25



- Urgent and Emergency Care demand management, service shaping and connectivity of out of hospital services
- Planned care, community services and major conditions demand management and prevention
- Primary Care and the neighbourhoods sustainable model of primary care, embedding the neighbourhood model, primary and secondary prevention and reducing duplication across provider partners (including community pharmacy)
- Mental health and emotional wellbeing demand management and reducing OOA placements
- Children and Young People The first 1001 days
- Workforce (recruitment and retention across place)

### **Our 6 Obsessions**



### **We Work Together to**

- Optimise Demand Reduction Primary prevention, Secondary Prevention, Tertiary Prevention
- 2. Reduce inefficiency and duplication in the pathways of care as a major contribution to the financial recovery
- Reduce Health Inequality of those in most disadvantaged areas, and in access, quality, and outcomes of care
- 4. Fully realise the benefit of neighbourhood team working with a focus on the assets of residents and communities
- 5. Secure the right workforce in the right place with the shared ambition
- 6. Recognise Quality Delivery and Financial Sustainability as inherent to the rest.

Our obsessions inform the way we deliver our priorities.....

## Integrated Delivery Collaborative Board

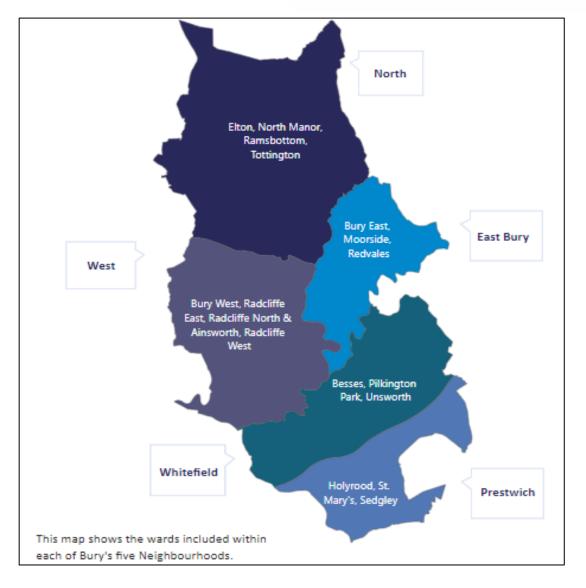


- We manage these programmes as a portfolio because they are so interdependent how one service works really affects how effective other services can be.
- So we have an Integrated Delivery Collaborative Board manage the portfolio of programmes and to provide assurance to the locality board.
- Each programme reports on its work at the monthly Integrated Delivery Board
- As a system we have a very small amount of dedicated system capacity to support the integrated delivery board – a chief officer and some programme capacity
- The small amount of dedicated capacity is technically hosted by NCA but works on behalf of the whole system.
- The small team exists to co-ordinate the joint work and is very dependent on all partners committing time and resource and effort across all relevant programmes, and to do so in the right spirit.

## Neighbourhood Working

- We believe in creating opportunities for front line staff to know each other across different organisations, to work together more effectively, and to have a shared understanding of the assets of our communities.
- We have therefore built an integrated neighbourhood team in each of the towns in the borough – Prestwich, Whitefield, Bury, Radcliffe, and Ramsbottom (with Tottington)
- This currently includes adult care, community health services, and GPs, but we want to extend that to include other parts of the health and care system.
- A model of family hubs is being rolled out on this footprint to support children, young people and families
- We are also seeing the alignment of other public services on the same footprint and have established 'public service leadership teams' in each neighbourhood
- We have a detailed understanding of health needs of each neighbourhood in the neighbourhood profiles -<a href="https://theburydirectory.co.uk/neighbourhood-profiles">https://theburydirectory.co.uk/neighbourhood-profiles</a>





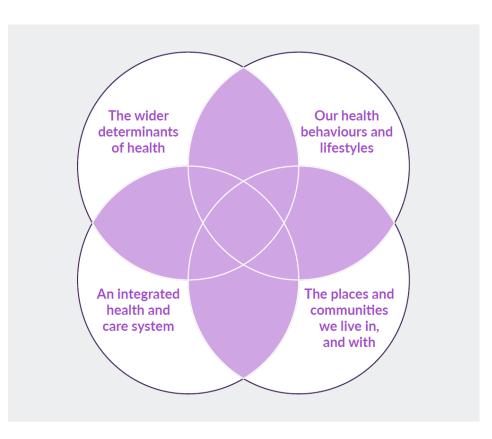
## Children and Young People



- The borough also has a Childrens Strategic Partnership Board where those partners particularly focused on the circumstances of the youngest residents of the borough come together childrens services in the council, NHS childrens services, schools and others.
- We use this as the delivery board for the health and care system for childrens services so it is a 'sister' to the integrated delivery board.
- We are conscious that children appear in many other of our programmes (e.g urgent care, in primary care) and we work hard to connect it all together.
- WE have also established a SEND Improvement and Assurance Board (July 2024) to respond to the CQC/Ofsted Judgement
- Deputy Place Lead will attend Health Childrens Scrutiny Committee as required

# Population Health and Health Inequalities | BURY | INTEGRATED CARE

- Tackling health inequalities is a core priority of the Lets Do It Strategy for the Borough, and the Borough Locality Plan.
- We ask all of our programmes to ensure they understand and address inequality in access, treatment and outcome.
- But we also know that the health and care system is actually only one contributor to population health and health inequalities.
- So we have **charged the Health and Well Being Board** (a statutory committee of the council) to be a "standing commission" on health inequalities to influence all the factors affecting population health that are within our control locally.
- The Health and Well Being uses the Kings Fund framework to define its work and to challenge partners in Bury to play their part.
- The public health team of the Council manage the business of the Health and Well Being Board under the leadership of the Director of Public Health
- We have a comprehensive Joint Strategic Needs Assessment available to all. <a href="https://theburydirectory.co.uk/jsna">https://theburydirectory.co.uk/jsna</a>



## Supra local Footprints



 For some services we need to develop working relationships above the level of Bury but not necessarily at GM level.

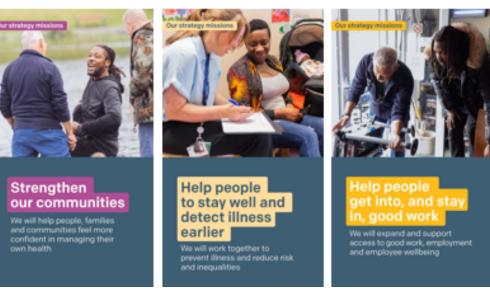
- We have developed a partnership with the NCA and the 4 localities they serve – Bury Oldham, Rochdale, Salford. A key priority is the national front runner programme on hospital discharge
- We have developed a partnership meeting with MFT and the localities mainly served by North Manchester General
- We have developed a partnership meeting with the 5 boroughs that Pennine Care Foundation Trust work on



## 4. The GM Context

# The GM Strategy for Health Care and INTEGRATED CARE WELL WITH CARE WITH CARE WARTNERSHIP CARE WELL WARTNERSHIP CARE WELL WARTNERSHIP CARE WART

- We also do this work in the context of the Greater Manchester Strategy for Health, Care and Well Being – the GM Integrated Care System Strategy.
- We contribute to, and benefit from, working on a GM wide footprint.
- The priorities of the GM Strategy align closely to our ambitions in Bury expressed through the Lets Do It Strategy and the Locality Plan.





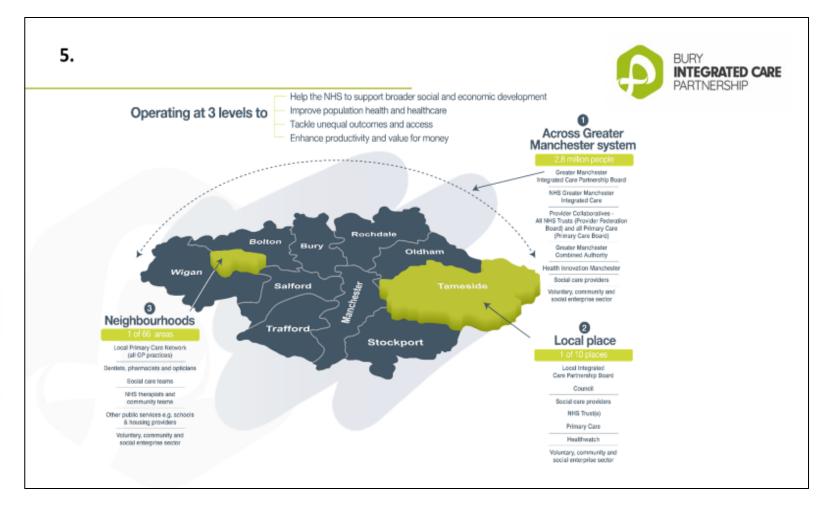




## **GM Operating Model**



- The GM Health and Care
   Partnership (called the GM Integrated Care System ICS) has an operating model that specifically recognises that work needs to be undertaken at three spatial levels:
  - GM wide
  - In each of 10 localities (Bury is one)
  - In neighbourhood.
- At a GM level there are a range of programme boards/system boards. Each of our 11 programmes in Bury is connected to the relevant GM board. This allows shared learning, consistency of practice. It also recognises Bury residents access services in many other parts of GM.



# GM Sustainability Plan (draft July 2024) BURY PARTNERSHIP CARE



### Cost improvement

### Cost Improvement Plans (CIPs) leading to financial sustainability through Financial Sustainability Plans (FSPs)

These must be clear for each NHS Provider and the ICB as statutory organisations with duties to achieve financial balance

### These may include:

- Specific focus on areas that have seen costs rise faster due to demand. For example, Out of Area Placements (OAPs), Prescribing
- Contract
   Reconciliation –
   ensuring appropriate
   activity captured
   effectively.

### System Productivity

### Multi-provider/system activities to improve the financial position

#### For example:

- NHS productivity plans

   improvements against
   the model health system
   metrics
- System Board plans system wide performance and access improvements; maximising the effective use of the system's estate; and driving digital transformation
- Workforce strategy In line with the national People Plan.

### Reducing prevalence

### Maintaining the population in good health and avoiding future costs through prevention

- Work across full range of prevention to tackle the wider determinants of ill health
- Characterised by partnership working with the wider public and VCSFE sector
- Delivered primarily in localities
- Through the Multi-Year Prevention Plan

### For example:

- Tobacco control
- Obesity
- Housing

### Proactive care

### Addressing the top modifiable risk factors, and delivering evidence based, cost effective interventions

- Year 1 focus on CVD and Diabetes - as a significant driver of morbidity, mortality, demand and cost
- Priorities for 25/26 onwards (under review)
  - Respiratory, multimorbidity, frailty
- Delivered primarily through primary care in localities
- Through the Multi-Year Prevention Plan

### **Optimising care**

### Transforming the model of care through system actions

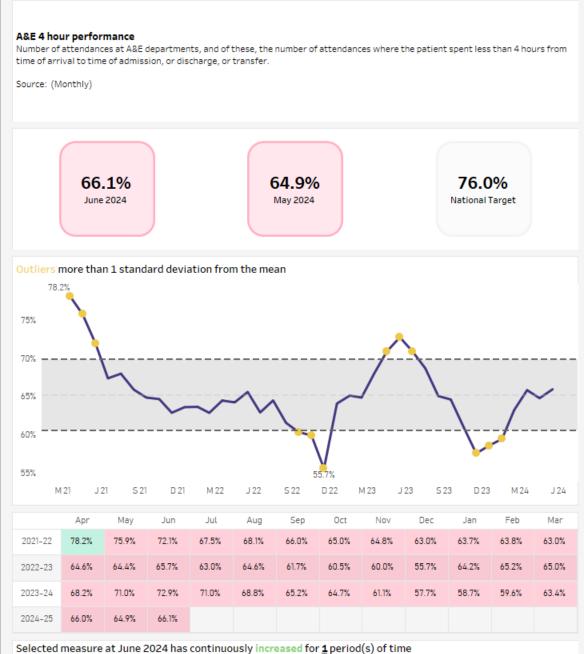
### For example:

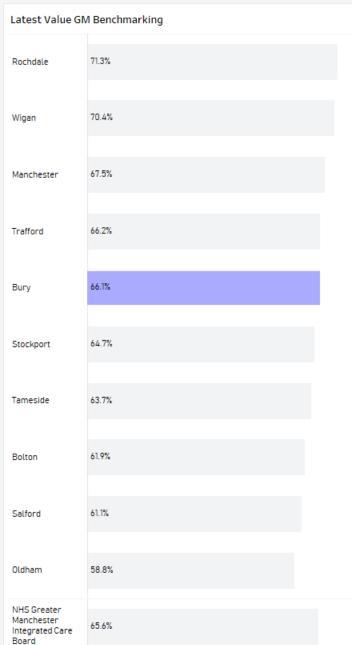
- Health and Care Service review - 24/25 priorities include Dermatology, Ophthalmology, Neurorehabilitation, Community Services
- Strategic commissioning plans – including Procedures of Limited Clinical Value (PLCV) and Adult ADHD



5. How are we doing? – Key NHS Metrics

### Bury

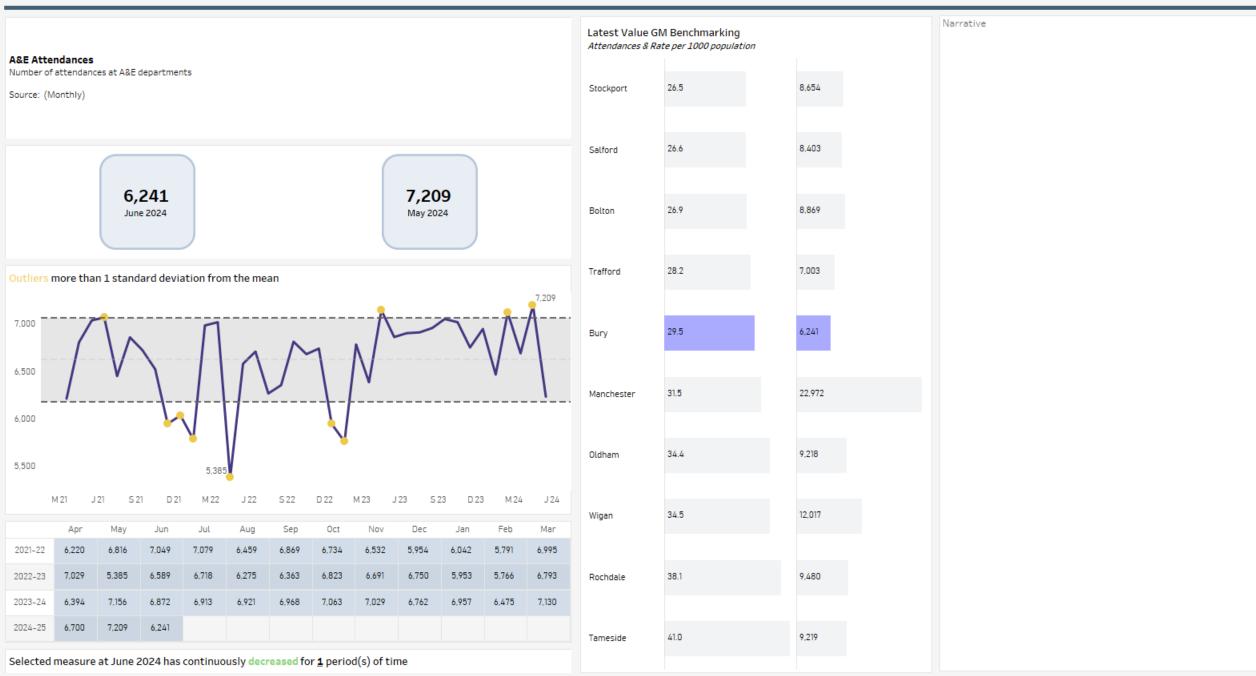


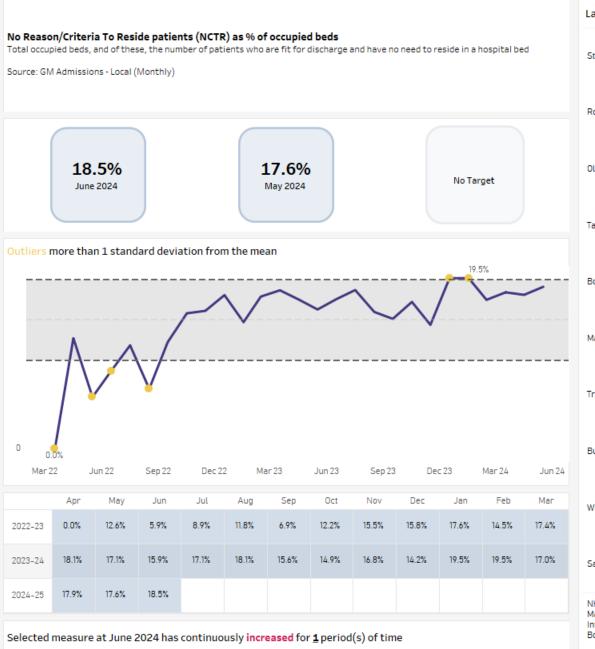


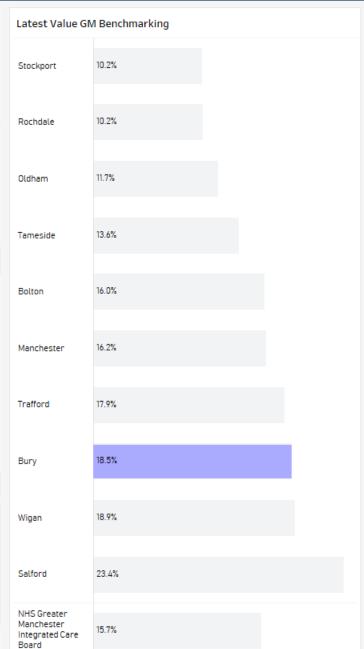
Narrative

The scrutiny committee might want to ask the Bury system....

...what steps are being taken to get to the 76% target



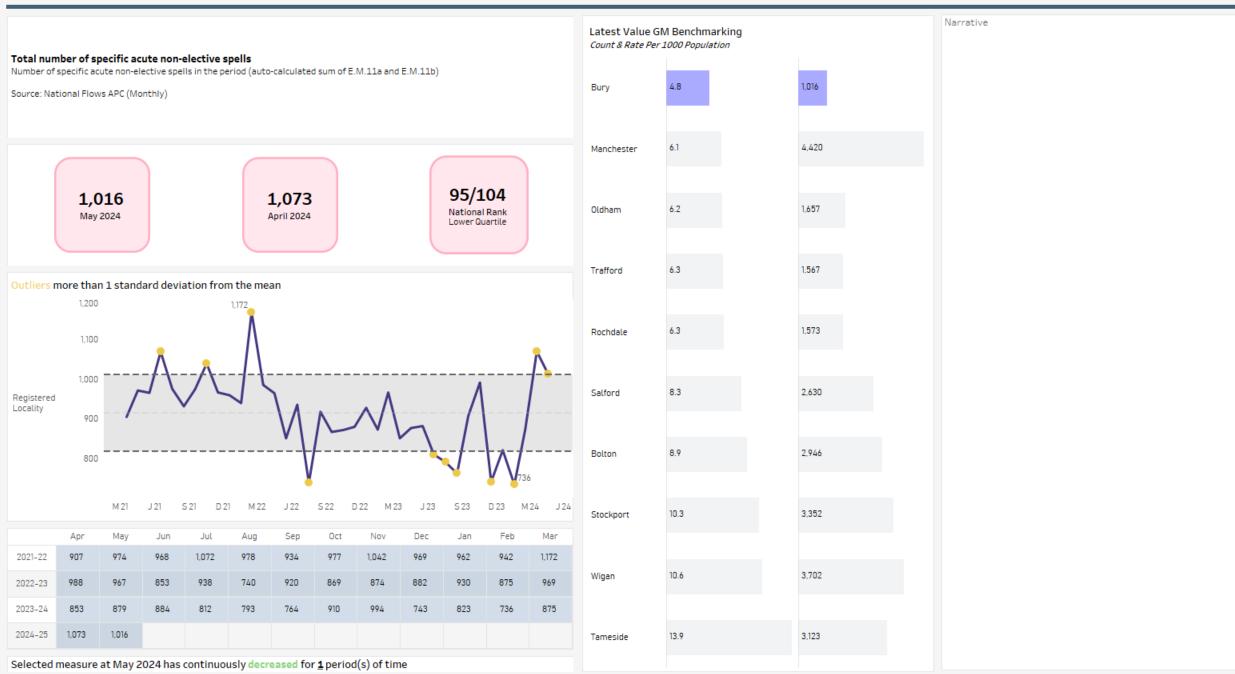


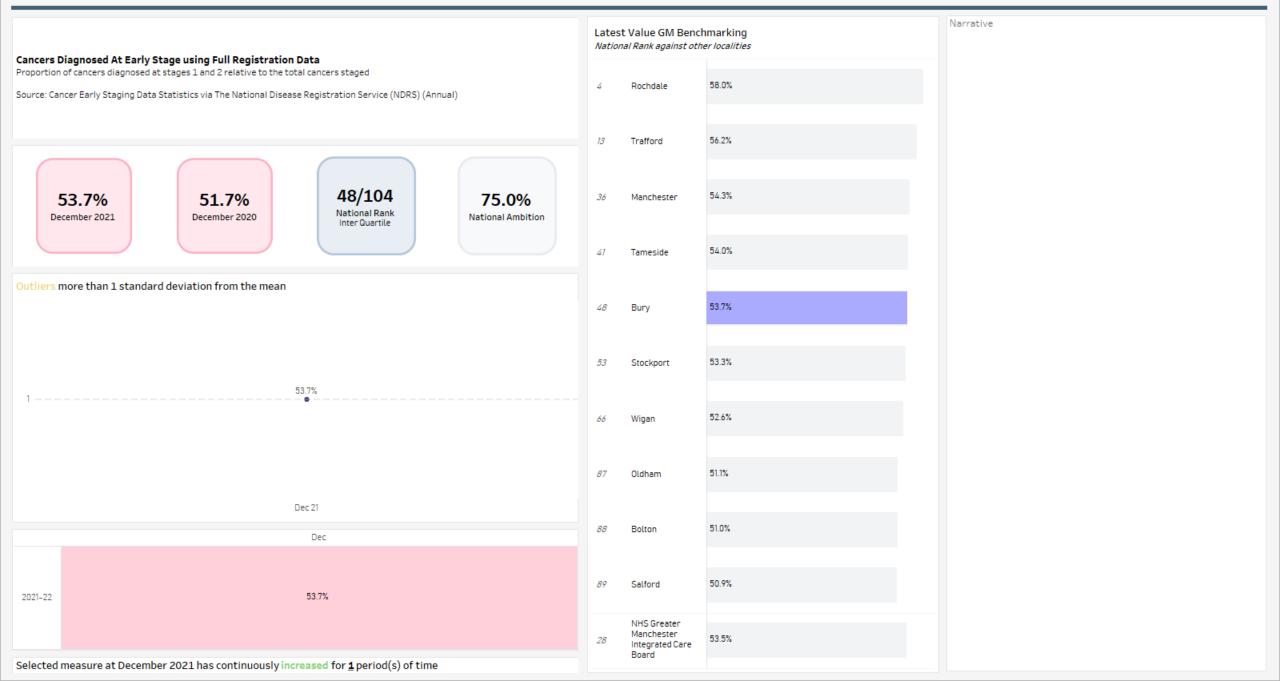


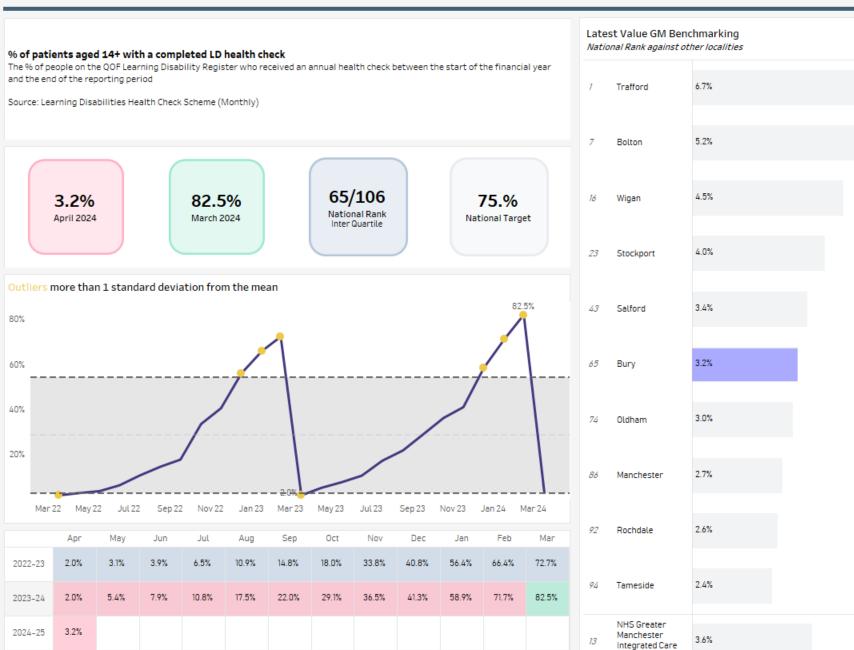
Narrative

The scrutiny committee might want to ask the Bury system ...

What steps are being taken to reduced the number of patient in hospital who are kept away from home

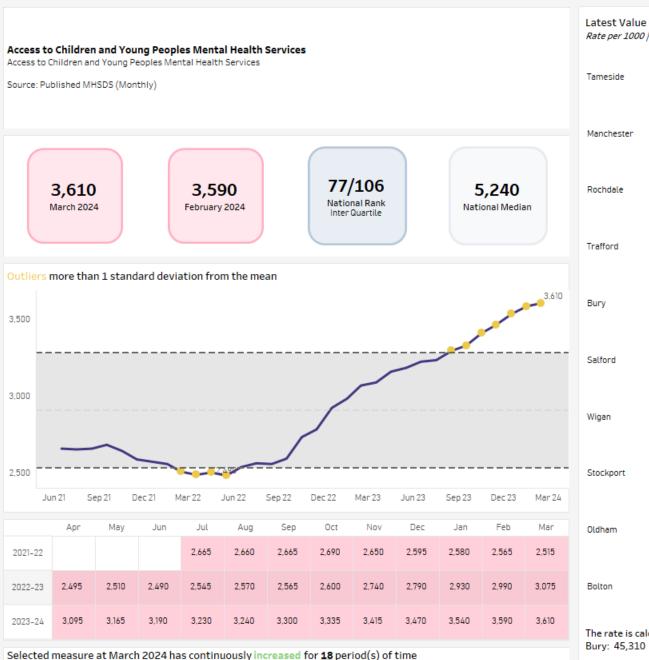






Selected measure at April 2024 has continuously decreased for 1 period(s) of time

Board

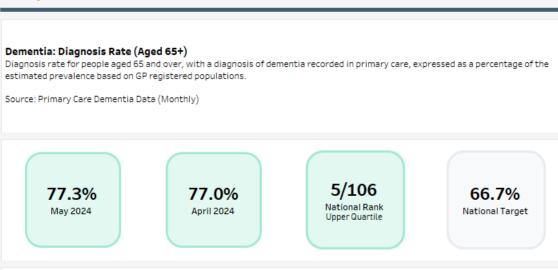


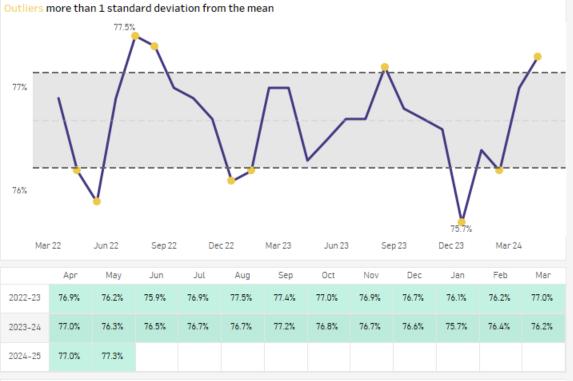


Narrative

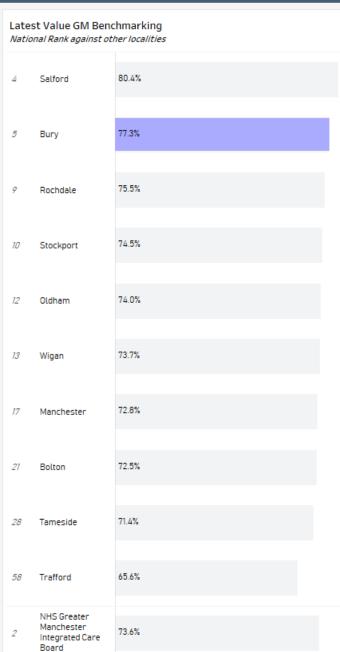
The scrutiny committee might want to ask the Bury system ...

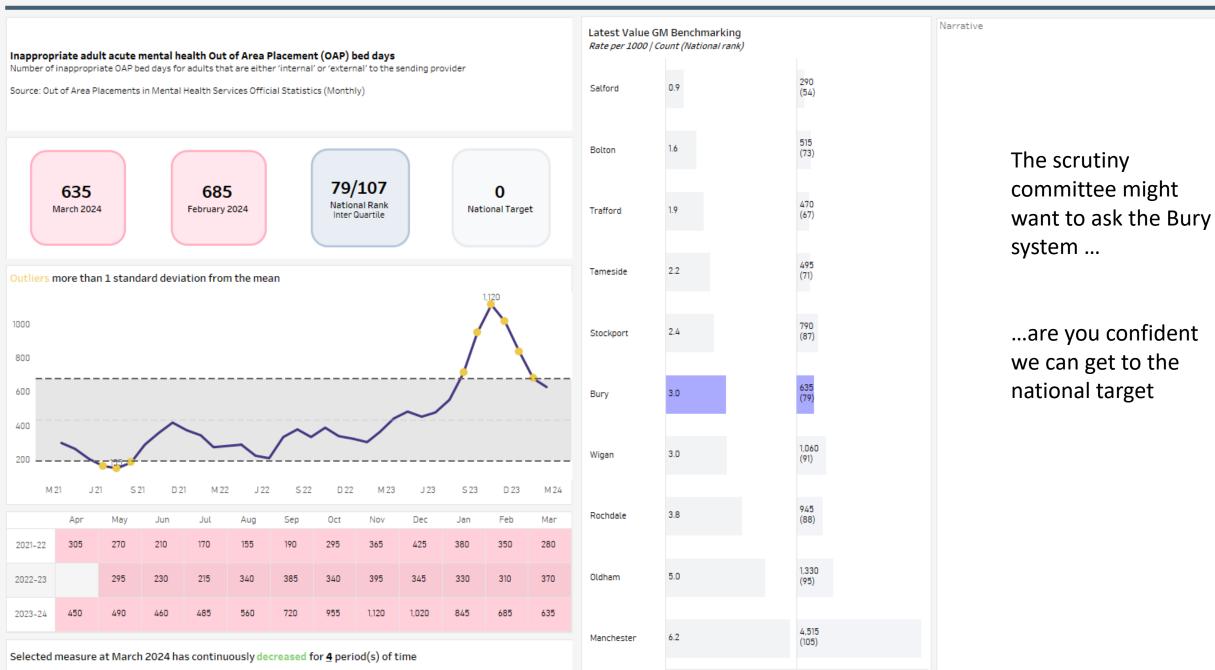
.... In the context of the SEND inspection report how is the system responding to this level of increased demand



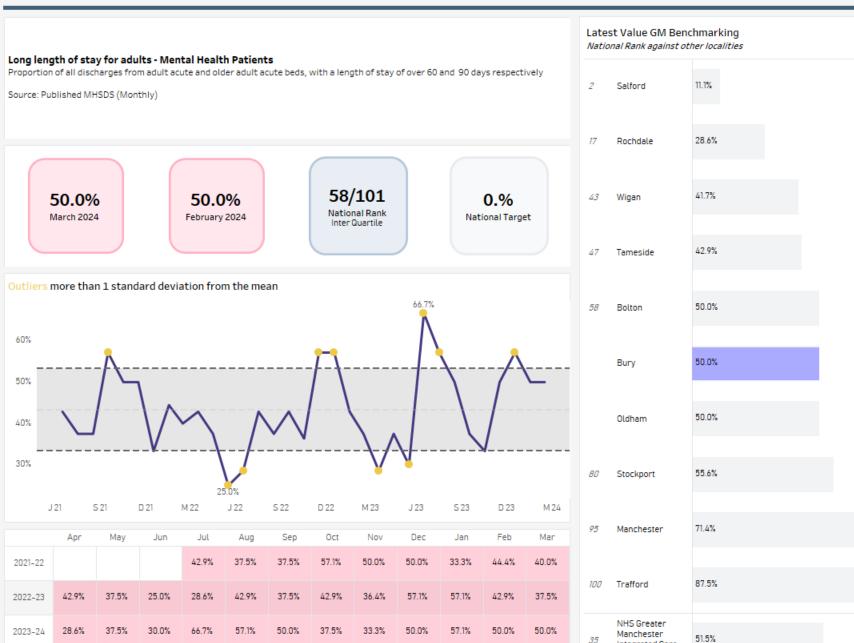


Selected measure at May 2024 has continuously increased for 2 period(s) of time





Selected measure at March 2024 has continuously for 1 period(s) of time



Integrated Care Board



This indicator tracks our ambition to expand Improving Access to Psychological Therapies (IAPT) services, also known as NHS Talking Therapies. The primary purpose of this indicator is to measure improvements in access to psychological therapy (via IAPT) for people with depression and/or anxiety disorders.

Source: Improving Access to Psychological Therapies Data Set (Monthly)

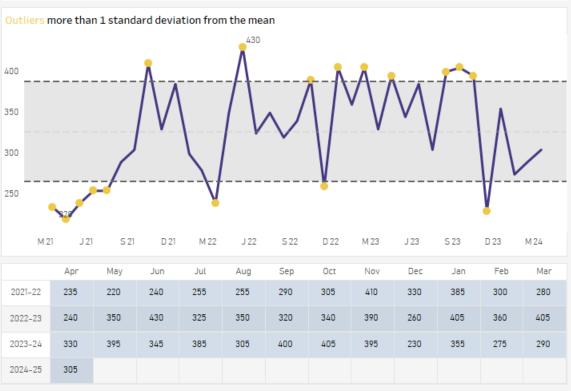


**290** March 2024

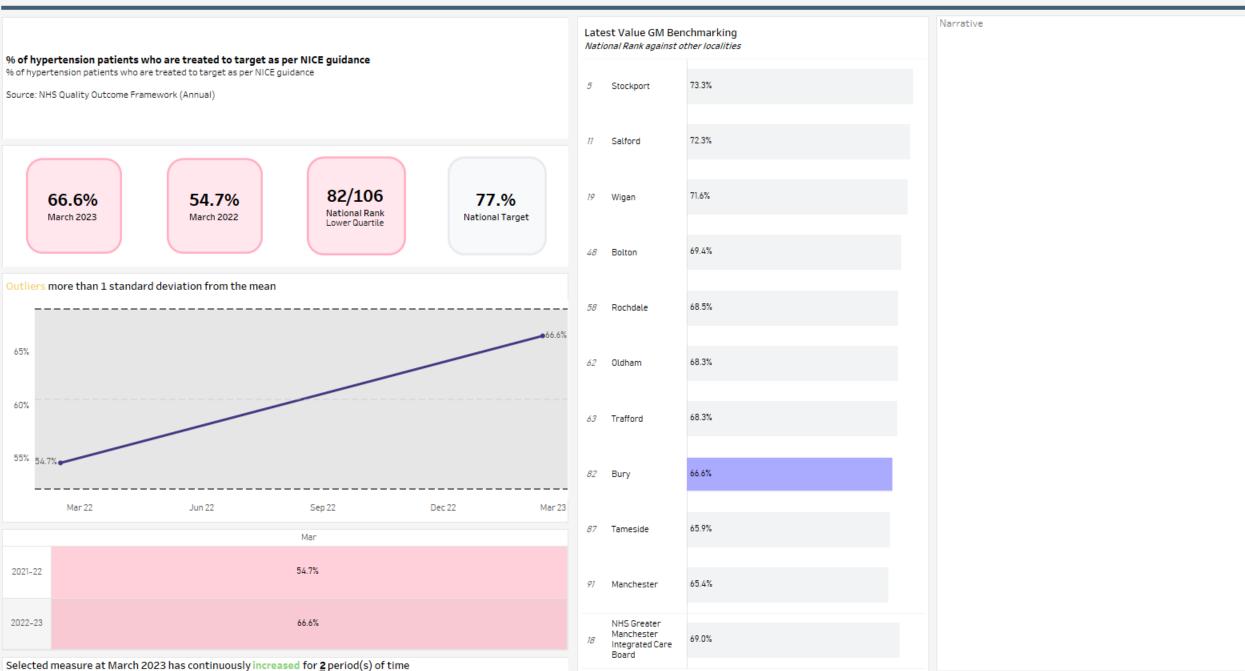
Selected measure at April 2024 has continuously increased for 2 period(s) of time

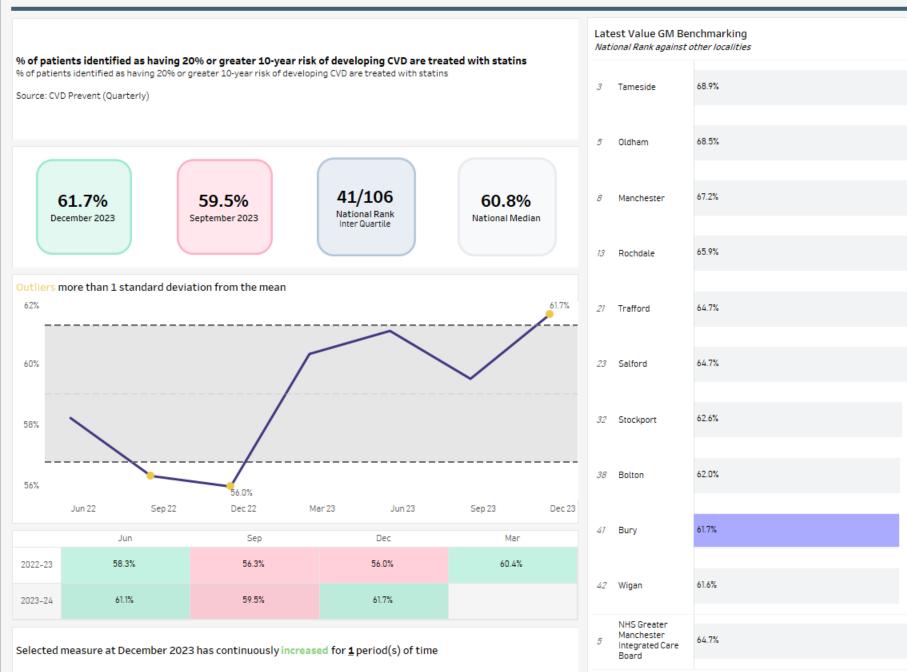
99/110 National Rank Lower Quartile

No Target





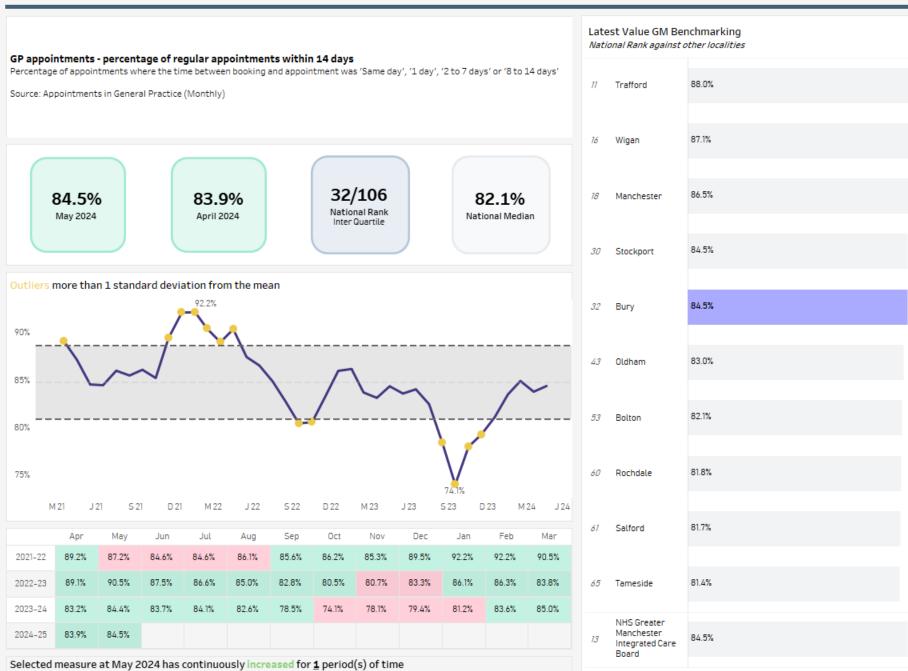


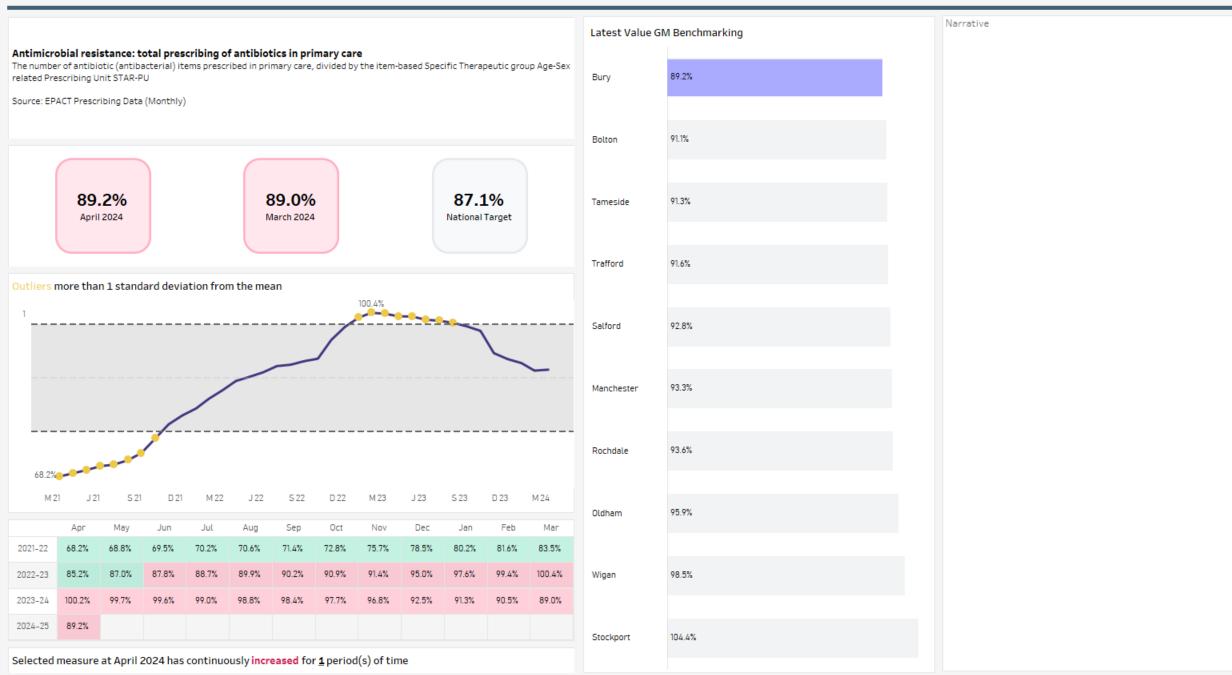


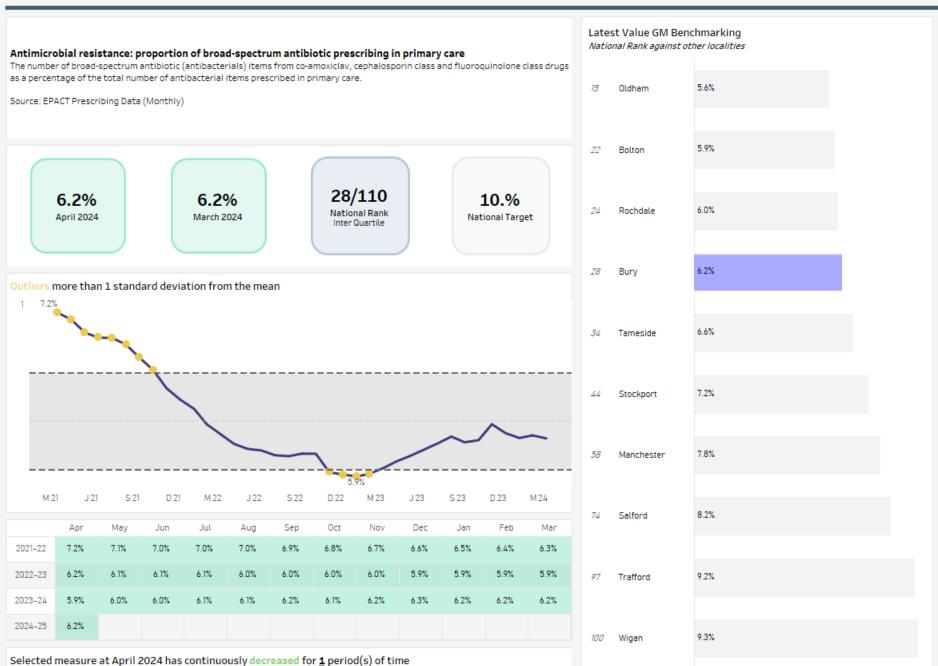
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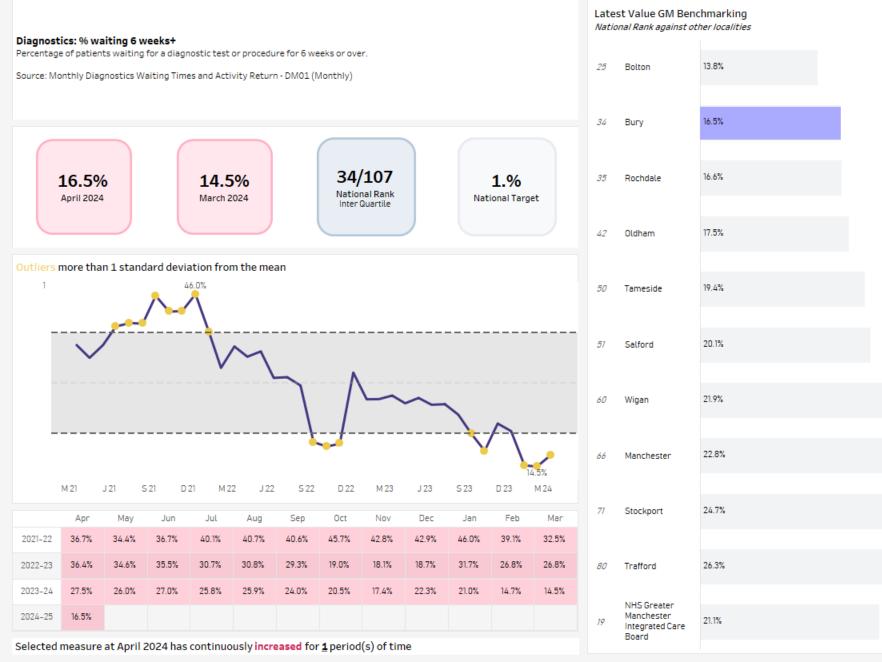
The scrutiny committee might want to ask the Bury system ...

..what more can be done on CVD prevention including treatment with statins









# Bury

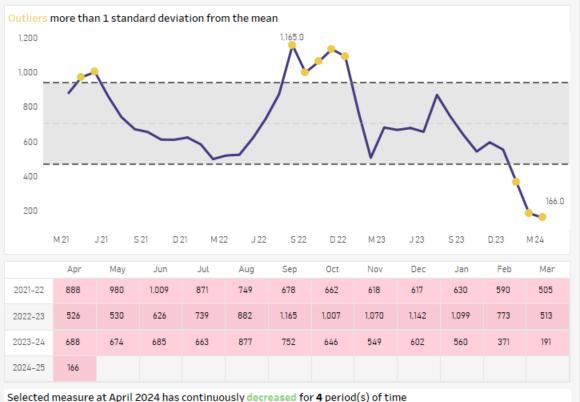
### RTT incomplete: 65+ week waits

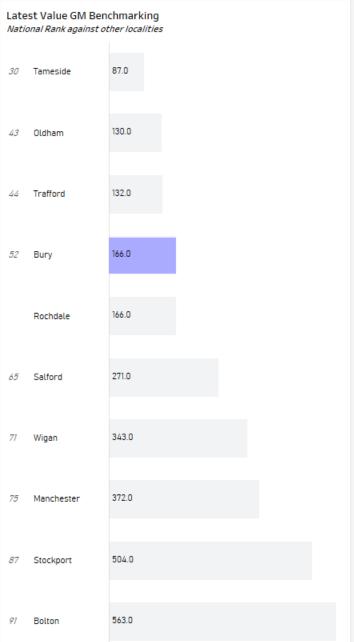
"The number of 65+ week incomplete RTT pathways based on data provided by NHS and independent sector organisations and reviewed by NHS commissioners via SDCS.

The definitions that apply for RTT waiting times, as well as guidance on recording and reporting RTT data, can be found on the NHS England and NHS Improvement Consultant-led referral to treatment waiting times rules and guidance webpage."

Source: Consultant-led RTT Waiting Times data collection (National Statistics). (Monthly)





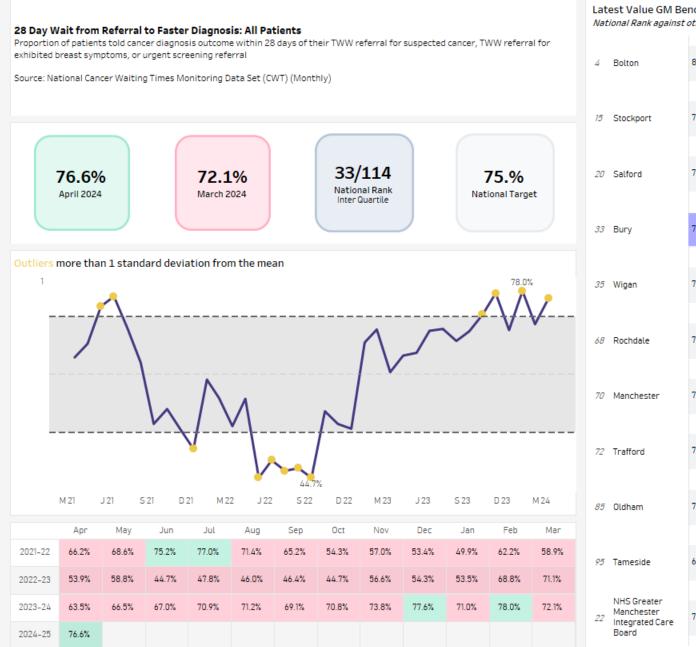


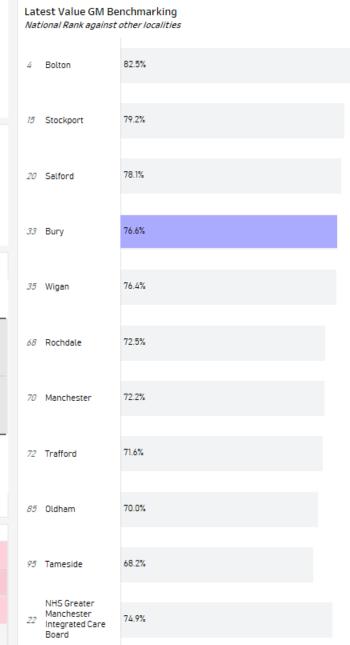
Narrative

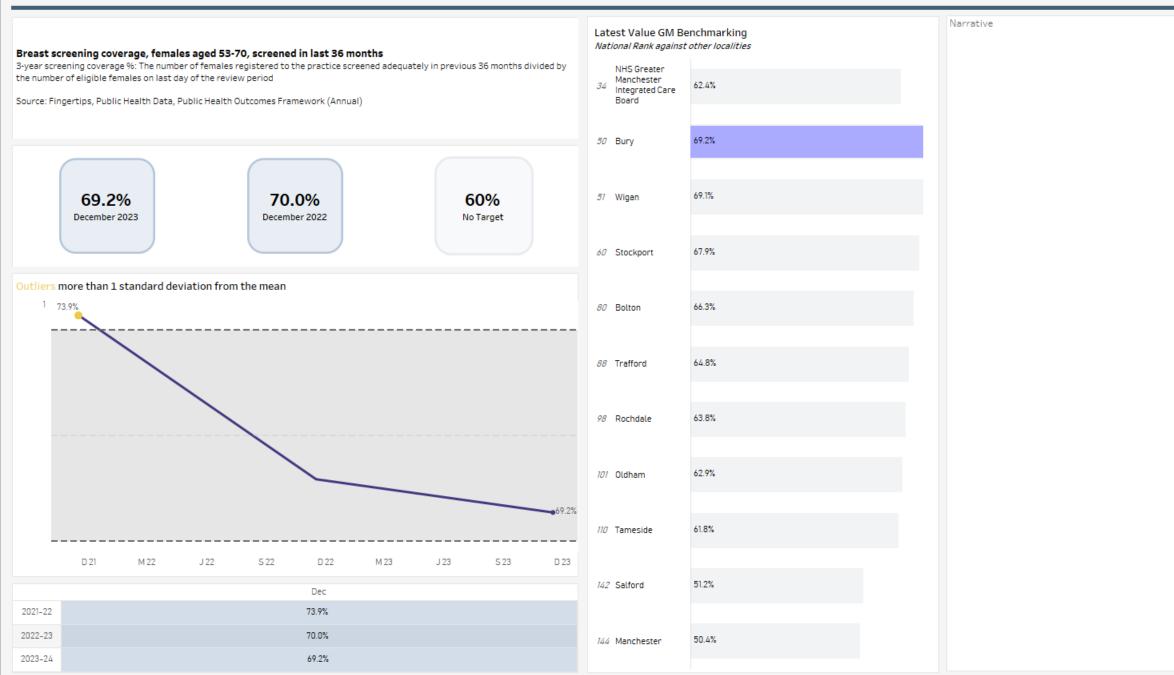
The scrutiny committee might want to ask the Bury system ...

... how long are Bury patients waiting for planned care and where are the pressures.

And this is on the agenda today







### Females, 25-64, attending cervical screening within target period (3.5 or 5.5 year coverage, %)

The overall cervical screening coverage: the number of women screened adequately in the previous 42 months (if aged 24-49) or 66 months (if aged 50-64) divided by the number of eligible women on last day of review period.

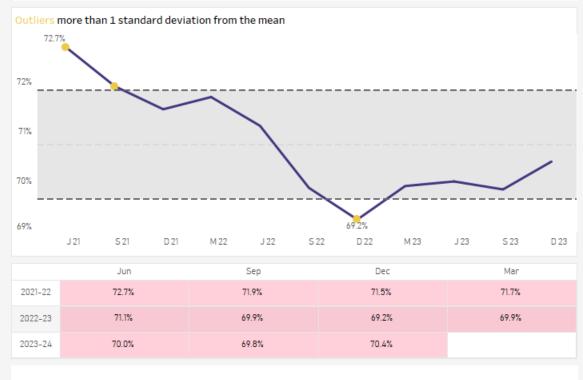
Source: Cervical Screening Programme - Coverage Statistics [Management Information] (Quarterly)

**70.4%**December 2023

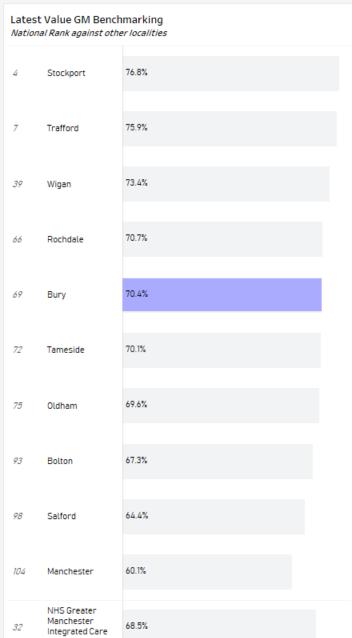
**69.8%**September 2023

69/106 National Rank Inter Quartile

80.% National Target



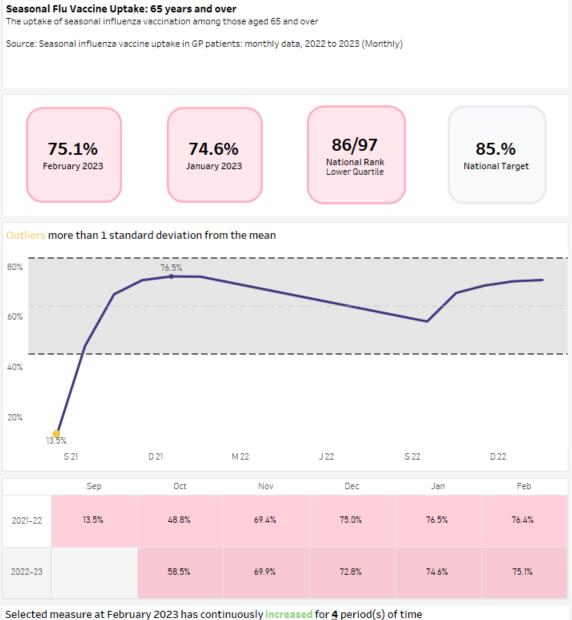




Narrative

The scrutiny committee might want to ask the Bury system ...

... what more can we all do, particularly elected members, to promote screening, immunisation, and vaccination uptake







# 6. How are we doing – Adult Care and Public Health

# Adult Care and Public Health



- Adult Care Performance Framework redeveloped and available at the next Scrutiny committee – approved by cabinet May 2024
- Public Health outcomes framework reviewed by Locality Board July 2024 and will be available at a future scrutiny committee.



# 7. Finance (as reported to July Locality Board)



# **Bury Council**

Bury Council went into 2024/25 on the back of a £6.5m overspend in 2023/24. The Council's 3 year budget plan (MTFP) detailed a £30m gap over the period after mitigation by £10m of pre-agreed savings. This will be very challenging to achieve as it amounts to 15% of the Council's net budget.

## **NHS Greater Manchester**

- NHS Greater Manchester (GM) remains in undertakings with NHS England, and this brings additional scrutiny and rigour around finance, performance and quality.
- In the latest financial planning submission to NHS England in early June, NHS GM had a deficit plan of £175m, which has improved from the previous submission.
- To enable delivery of this, NHS GM has a savings plan to deliver £490m, with all organisations and functions within NHS GM have Cost Improvement Plans (CIP) of 5%, including the Northern Care Alliance (NCA), Pennine Care Foundation Trust (PCFT), Manchester Foundation Trust (MFT) and the Bury Locality. The delivery of these targets and overall financial positions is being rigorously monitored at a local, regional and national level. Table 1 overleaf shows the savings plans by each organisation



# 8. Any questions